

# Terms & Conditions

## General

Mountain activities take place in a natural environment where conditions can change rapidly and objective risks cannot be completely eliminated. By participating in a guided activity with AC Guiding, participants acknowledge these inherent risks and agree to act responsibly and respectfully toward the guide, the group, and the mountain environment. The goal of AC Guiding is to provide safe, enjoyable, and meaningful mountain experiences through careful preparation, sound decision-making, and adaptability to conditions.

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## Registration

Registration can be made by email, phone, or through the website contact form. A booking becomes binding once confirmed by AC Guiding. Participants will receive practical information regarding equipment, meeting points, timing, and the planned itinerary before the activity.

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## Requirements for Participation

Participants are responsible for ensuring that they possess:

- adequate physical fitness,
- the technical level required for the planned activity,
- suitable clothing and equipment,
- and appropriate health conditions for mountain activities.

If a participant does not meet the required conditions and this compromises safety or the group experience, AC Guiding reserves the right to modify or interrupt the activity for that participant.

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## Safety & Decision Making

All mountain activities are strongly dependent on weather, snow, terrain, and other environmental conditions. Decisions made by the guide during the activity are final and are always taken in the interest of safety.

Objectives, itineraries, or summit plans may need to be adapted, modified, or cancelled depending on conditions or participant abilities. A successful mountain day is not measured only by reaching a summit, but also by making good decisions and returning safely.

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## **Weather & Program Changes**

Mountain conditions can evolve rapidly. AC Guiding reserves the right to change:

- the itinerary,
- the objective,
- the schedule,
- or, if necessary, cancel the activity entirely.

Whenever possible, alternative solutions will be proposed. Participants are expected to maintain a certain degree of flexibility and understanding regarding mountain conditions and logistics.

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## **Cancellation Policy**

Cancellations are generally handled with flexibility and common sense.

However, late cancellations or no-shows may incur costs, especially when accommodation, transportation, lift tickets, guides, or other reservations have already been confirmed. If an activity must be cancelled due to unsafe mountain or weather conditions, participants may choose between:

- rescheduling,
  - an alternative activity,
  - or a refund when applicable.
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## **Insurance**

Participants are responsible for their own insurance coverage. AC Guiding strongly recommends that participants have:

- accident insurance,
- mountain rescue coverage,
- and cancellation insurance.

Costs related to rescue operations, medical treatment, transport, or early return remain the responsibility of the participant.

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## **Liability**

Despite careful planning and professional guidance, mountain sports involve residual risks that cannot be entirely eliminated.

Participation in activities organized by AC Guiding is at the participant's own risk.

AC Guiding cannot be held responsible for accidents, material damage, loss of equipment, delays, weather-related changes, or events beyond reasonable control.

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## **Third-Party Services**

Certain activities may involve third-party providers such as:

- mountain huts,
- transportation companies,
- ski lifts,
- accommodation providers,
- or partner mountain professionals.

In such cases, AC Guiding acts only as an intermediary and cannot be held liable for services provided by third parties.

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## **Applicable Law**

Activities organized in Switzerland are governed by Swiss law.  
For activities organized in Italy, Italian law applies where relevant and applicable.

Place of jurisdiction is Switzerland for guiding services hired within Switzerland. Italy for guiding services hired in Italy, unless local regulations apply.

Andrea Colombi is regularly registered and authorized to operate both in Switzerland and in Italy within the framework of the relevant professional regulations.

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## **Philosophy**

AC Guiding values small groups, thoughtful decision-making, technical competence, and authentic mountain experiences.

The mountains are not only a place to achieve objectives, but also a place to learn, adapt, and share meaningful moments in nature with humility and respect.